

MGS Medical Practice

Family Friends Survey

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=
 90 +35= 84 x 100 divide 134 = **93%**

MONTH: March 2024	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN	5	5	0				10
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	85(recommended)	30	2	5	2		124
APP/ONLINE							
OTHER							
TOTAL	90	35	2	5	2		134

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				
------------------	--	--	--	--

FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	Always nice and professional	Clinicians explained everything clearly	Very friendly staff and helpful	Caring team, feel comfortable	Very responsive and listen to my needs	Like the choices available