

MGS Medical Practice

Family Friends Survey

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=
 46 +17 = 63 x 100 divide 67 = 94%

MONTH: April 2025	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN	2	0	0				2
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	44(recommended)	17	4	0	0		65
APP/ONLINE							
OTHER							
TOTAL	46	17	4	0	0		67

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				
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FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	I have always liked to doctors	Prescriptions are much better, like the NHS app	Staff all are helpful and efficient	Did not have to wait too long for an appointment	Like to online process, staff so friendly	Would recommend practice to my friends and family