MGS Medical Practice

Family Friends Survey

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=

31 +25 = 56 x 100 divide 62 = 90%

MONTH: May 2025	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN	1						1
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	30 (recommended)	25	5	0	1		61
APP/ONLINE							
OTHER							
TOTAL	31	25	5	0	1		62

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				

FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	Easy digital great advice	Great quick service and reliable	Very friendly staff and curteous	Staff helpful	Good explanation of care	So much easier to use online system