MGS Medical Practice

Family Friends Survey

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=

35 +15 = 50 x 100 divide 52 = 96%

MONTH: June 2025	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN	5						5
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	30 (recommended)	15	5	0	0		50
APP/ONLINE							
OTHER							
TOTAL	35	15	5	0	0		52

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				

FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	I always receive a high level of support and help at this practice	It is easy to get an appointment	Very friendly and helpful	I was seen quickly	I did not feel rushed, concerned for my well being	So much easier to use online system