MGS Medical Practice

Family Friends Survey

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=

34 +8 = 42 x 100 divide 43 = 98%

MONTH: August 2025	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN	2	0	0				2
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	32 (recommended)	8	1	0	0		41
APP/ONLINE							
OTHER							
TOTAL	34	8	1	0	0		43

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				

FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	Compassionate and understanding	Answered every question I asked	All are friendly and helpful	I submitted my form online and was contacted and seen same day for my clinical condition-so impressed	Really like the NHS APP- receive my prescriptions so much quicker	Good service More choices