

MGS Medical Practice

Family Friends Survey

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=
 52 +22 = 74 x 100 divide 80 = 93%

MONTH: Feb 2026	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN							
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	52(recommended)	22	6	0	0		80
APP/ONLINE							
OTHER							
TOTAL	52	22	6	0	0		80

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				
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FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	I have always liked this surgery, they are good at listening	Prescriptions are much better, like the NHS app	Staff all are helpful and efficient	Did not have to wait too long for an appointment	Like to online process, staff so friendly	Would recommend practice to my friends and family