

**MGS Medical Practice**

**Family Friends Survey**

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=  
 6 +50 = 56 x 100 divide 57 = 98%

MONTH: Jan 2026	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN	1						1
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	5(recommended)	50	1	0	0		56
APP/ONLINE							
OTHER							
TOTAL	6	50	1	0	0		57

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				
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FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	Easy digital great advice	Great quick service and reliable	Very friendly staff and curteous	Staff helpful	Good explanation of care	So much easier to use online system