

MGS Medical Practice

Family Friends Survey

OUTCOME: COLLECTED EXTREMELY LIKELY/LIKELY X 100 divide by total = % MINUS TOTAL COLLECTED UNLIKELY/EXTREMELY UNLIKELY=
 52 +10 = 62 x 100 divide 65 = 95%

MONTH: August 2026	EXTREMELY LIKELY	LIKELY	NEITHER LIKELY NOR LIKELY	UNLIKELY	EXTREMELY UNLIKELY	DON'T KNOW	TOTAL
HANDWRITTEN							
TELEPHONE CALL							
TABLET/KIOSK							
SMS/TEXT MESSAGE	52(recommended)	10	3	0	0		65
APP/ONLINE							
OTHER							
TOTAL	52	10	3	0	0		65

FEEDBACK ACTIONS TAKEN FOR UNLIKELY/EXTREMELY UNLIKELY

RESPONSE/ACTIONS				
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FEEDBACK ACTIONS TAKEN FROM EXTREMELY LIKELY

PT ID ANONYMOUS						
RESPONSE/ACTIONS	The service is very good by everyone you are in contact with	I was listened to and dealt with promptly	I feel listened to and respected at all times	Quick and easy to get an appointment	I did not feel rushed, during my consultation	Easy to book appointments using online portal