

# Wolverhampton Health Advocacy Complaints Service can:

Listen to your  
concerns



Give you  
information  
and tools to  
help you



Introduce you to a  
POhWER advocate,  
who can support  
you through  
the NHS  
Complaints process



Support you to  
make a complaint  
about the care  
and treatment  
provided by  
the NHS



Support you to ask  
questions about a  
death



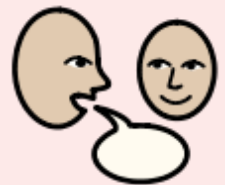
Support you to make a  
complaint for  
someone else  
if they would  
like you to



Signpost you to the  
right organisations  
outside of the  
complaint process  
if you need these



Answer any questions  
about the complaints  
procedure and  
explain your  
options



WHACS



To find out more about this service:  
Telephone: 0300 456 2370



or  
Email: [WHACS@pohwer.net](mailto:WHACS@pohwer.net)