

# Wolverhampton Health Advocacy Complaints Service (WHACS)

**If you want to make a complaint to the NHS, we are here to help you.**

We can:

- Explain and support you through the complaints process
- Provide you with a self-help information pack
- Empower you to write letters of complaint and know where to send them to
- Support you with attending meetings and attend with you

Independent, free  
and confidential



Tel: 0300 456 2370  
Email: [WHACS@pohwer.net](mailto:WHACS@pohwer.net)  
Web: [www.pohwer.net/wolverhampton](http://www.pohwer.net/wolverhampton)